



**Trowbridge Surgery**  
Patient Participation Group Meeting  
Thursday 22<sup>nd</sup> June 2023



# Today's agenda



1. Introductions and Actions from last Meeting.
2. What is PPG?
3. Practice Updates- Additional space requirement – Update from Patient Engagement Evening on Tuesday 23<sup>rd</sup> May.
4. Practice Team Updates- New joiners
5. New Accessibility Feature Now Live On Our Websites: Recite Me
6. New telephone extension for Medical Reports.
7. PPG Funding
8. Any Other Business



## Our Clinical Team

**Our clinical team are multidisciplinary - this means we have a range of highly skilled and qualified clinicians working together with our GPs to deliver high quality support for you, our patients and carers.**

When you have a face-to-face or telephone appointment, this may be with one of these clinicians. If you have an urgent problem that needs to be seen on the same day, we will aim to offer you a same-day appointment with an appropriate clinician, please be prepared to advise our admin team about your issue to help us in helping you, thank you.

Dr Esther Fernandes - GP  
Dr Thuraya Muse - GP  
Dr Sharmila Shresta – GP  
Dr AruEdon Okotie – GP  
Atif Hussain – Clinical Pharmacist  
Sumayyah Akhter – Clinical Pharmacist  
Tracy Ocran – Practice Nurse  
Kete Gibbons – Health Care

Assistant

**Our multi-professional team gives you choice,  
enhanced access and an improved experience.**

Natasha Wilson – Practice Manager

Amina Mulla – Assistant Practice Manager

Roxanne Ogiste – Practice Administrator

Kudeza Khatun – Receptionist

Omar Islam – Receptionist

Sabrina Richards – Receptionist

**Thank you**

**Happy to answer any questions you may have**