



**Trowbridge Surgery**  
Patient Participation Group Meeting  
Thursday 9<sup>th</sup> March 2023

# Today's agenda



1. Introductions and Actions from last Meeting.
2. Patient Feedback- GP patient survey results and action plan
3. Practice Updates- Additional space requirement/planning, Local services available, such as weight management, social prescriber.
4. Practice Team Updates- New joiners/leavers
5. Hub/Extended Access updates.
6. Patient engagement- Events, raising awareness and wider PCN engagement events.
7. Any Other Business



## Our Clinical Team

**Our clinical team are multidisciplinary - this means we have a range of highly skilled and qualified clinicians working together with our GPs to deliver high quality support for you, our patients and carers.**

When you have a face-to-face or telephone appointment, this may be with one of these clinicians. If you have an urgent problem that needs to be seen on the same day, we will aim to offer you a same-day appointment with an appropriate clinician, please be prepared to advise our admin team about your issue to help us in helping you, thank you.

Dr Esther Fernandes - GP  
Dr Thuraya Muse - GP  
Dr Sharmila Shresta  
Atif Hussain – Clinical Pharmacist  
Sumayyah Akhter – Clinical Pharmacist  
Tracy Ocran – Practice Nurse  
Kete Gibbons – Health Care Assistant

**Our multi-professional team gives you choice, enhanced access and an improved experience.**

Natasha Wilson – Practice Manager

Amina Mulla – Assistant Practice Manager

Roxanne Ogiste – Practice Administrator

Kudeza Khatun – Receptionist

Omar Islam – Receptionist

Sabrina Richards – Receptionist

**Thank you**

**Happy to answer any questions you may have**